



# TEE ENVIRONMENTAL PTE LTD

Your **trusted** essential service provider

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## Performance Survey

Dear Sir/Madam,

Thank you for your continuous support and confidence in TEE's disinfection service. In our bid to serve you better, please do spend some time to help us complete this form and return it to us via email – [env.cleaning@teeinfra.com](mailto:env.cleaning@teeinfra.com)

Thank you!

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### Performance Assessment

S/N	Assessment Criteria	Please tick the appropriate rating				
		Strongly Disagree 1	2	3	4	Strongly Agree 5
1	The Contractor meets Key Performance Indicators (KPIs)/Service Level Agreements (SLAs)					
2	The Contractor provides timely response					
3	The Contractor provides complete and accurate information without prompting when requested					
4	The Contractor resolves feedback without assistance					
5	The Contractor is flexible in meeting the client's request					
6	The Contractor is courteous and helpful					
7	The Contractor has adequate resources (i.e., manpower and equipment) to carry out services required for the project					
8	The overall performance of the Contractor is good					

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**Acknowledgement of Client/Client's Representative (manager or equivalent, and above) involved in the Project**

I hereby declare that the information provided above is correct and the performance assessment given by me is fair and without prejudice:

\_\_\_\_\_ Date: \_\_\_\_\_  
Client Signature

**Client/Client Representative's Details**

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Company Name: \_\_\_\_\_

Company Stamp: